

Billing authorization

I represent and warrant that if I am purchasing something or paying for a service from Stretch-n-Grow (SNG) that (i) any credit card I supply is true and complete, (ii) charges incurred by me will be honored by my credit card company or financial institution, and (iii) I will pay the charges incurred by me at the posted prices, including any applicable taxes, fees, and penalties.

I hereby authorize (if online payment is made or autopay information is provided) SNG to charge my debit or credit card account. I understand that a 30 day written notice is required to terminate billing, and **I am responsible for payment whether or not my child attends classes until I notify SNG in writing to drop my child from class(es).**

Should I dispute a charge through my financial institution this will constitute a breach of contract possibly resulting in, but not limited to, penalties, additional fees, collection, legal action, and/or termination of any and/or all current and future services.

Rules, Terms and Conditions:

Stretch-n-Grow, “where kids love to move!,” assists parents & child-care providers in developing good health and fitness habits through fun, safe and effective exercises. We work hard to provide quality programs that are cost-effective, and Youth-Fitness Certified coaches that are energetic/reliable. Most of our programs run year-round (unless your child's center specifies otherwise) and tuition is paid by season or by month.

We will send a once a month email update for ALL EXTRACURRICULAR PROGRAMS with recital information and monthly skills. Please do not unsubscribe from this email. We are not responsible if you did not receive the information for the recital when unsubscribing from our email list. All other programs will receive an email once per month on skill tracking and other updates. Note that we do not prorate or reimburse for missed classes due to vacation, travel or minor sickness. Refunds are handled on a case by case basis.

TUITION AND REGISTRATION FEE

Upon enrollment, all Students will be **charged an \$25 registration fee for all programs. If your child(ren) are enrolled in Dance Stars an additional \$75 will be charged once enrollment is closed for the semester (Oct. 1 or Feb. 1)** Resulting in a total \$100 Registration for Dance Stars. This fee is good until/unless you withdraw from the program and is NON-REFUNDABLE. Dance registration fee will occur every semester.

Tuition Payment is due on the 1st of the month. Tuition is based on an average of 4 classes/month and is not prorated for holidays or school closings. Meaning that each month's tuition is charged at the full rate. A Late fee of \$25 is applied on the 15th of each month for any outstanding charges. Payments must be made regardless of attendance while enrolled. No refunds are given after payment is received. No paper checks or cash payments are accepted. If your child is dropped from our program(s) due to non-payment, and you wish to rejoin later, you must pay your remaining balance in full **AND** pay a new registration fee.

MAKEUP POLICY

Because of our strict student to teacher ratio & the number of schools/cities/children we serve, missed classes will not result in make-up classes, prorated tuition or refunds (this includes if your child's school closes for holidays, bad weather, etc.)

However, should **Stretch-N-Grow** need to cancel a class due to instructor illness or an unforeseen scheduling conflict, we WILL do our best to provide a makeup class! If we cannot provide a make up class, your account will be credited the equivalent value of that single class. Notifications will be emailed once makeup class day/time is set.

Discounts

The only discounts SNG provides are a 10% discount if you pay for the year/semester in Full at registration. If you have paid in Full but choose to leave our program before the end of your child's session, we DO NOT refund or prorate tuition.

Drop Procedure

****PARENTS MUST DROP A CHILD FROM CLASS NO LESS THAN 30 DAYS IN ADVANCE.***

DROP PROCEDURE:

Notify SNG staff through written notice no less than 30 days in advance. Emails can be sent to info@sng-houstonheights.com.

Please note: If a parent/guardian does not follow this procedure to withdraw their child, their child may remain on our class roster & billing may continue to accrue! You are responsible for payment for your student's classes WHETHER OR NOT YOUR STUDENT ATTENDS CLASS, until the time you mark your child as dropped online. If a student stops coming to class without notification, your account will continue to be charged until we receive notice (as we are holding the student's place in that class). Please do not rely on your child or child's teacher to verbally let us know that he/she will no longer be attending classes; this will not suffice as a withdrawal notice as we want to avoid miscommunication.

WHAT TO WEAR TO CLASSES:

Children may wear their regular school clothing to classes, along with tennis shoes. Children enrolled in *"Dance Stars" Ballet & Creative Dance* will need to wear ballet shoes, although they are not required for classes, only recitals. Many schools have a "No Dress-Out Policy" and due to time constraints we are NOT able to change your child's clothing for their classes. Our coaches are not responsible for any items that may be stolen or lost. Should you send ballet shoes with your child, be sure they're marked with your child's name.

Recitals:

Children enrolled in *"Dance Stars" Ballet & Creative Dance* will perform in seasonal Showcases (near the end of fall and spring). *"Dance Stars" Ballet & Creative Dance* Program will have **Full Tuition** due in December for the Fall Show and May for the Spring Show. Tuition is due regardless of your child's participation.

ARRIVAL AND PICKUP

Please ensure your child arrives at school prior to their SNG class so that they have time to settle in. Due to the convenient nature of our programs (being held AT your child's school during the school day), most of our programs involve children being picked up from their classroom & then dropped back off at their classroom as well! Please know that child safety is VERY important to us. We use face-to-name recognition while taking regular attendance.

By enrolling your child with Stretch-N-Grow you have agreed to all the terms and conditions above.